

Developing mature DevOps practices to operationalise large scale deployments

DevOps practices for large scale deployments

- Communication
 - Collaborating Teams

- Context
 - Customer Satisfaction

- Process
 - Continuous Integration (CI)
 - Continuous Deployment (CD)

- Tooling
 - Effective Tools
 - Test Automation

Communication

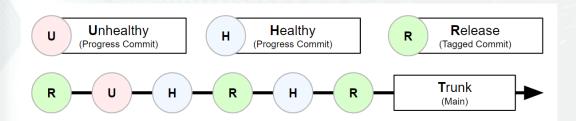
- Collaborating Teams
 - Trust each other
 - Understand the value of role distinction
 - Leverage the strengths of team members
 - Self organise
 - Own what they build
 - Always willing to grow and learn new skills

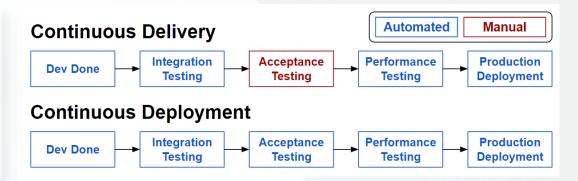
Context

- Customer Satisfaction
 - Purpose built solutions
 - Monitoring for success
 - o Responsive feedback loop

Process

- Continuous Integration (CI)
 - Trunk based development
 - Feature flags (build or deploy stage)
 - Mob programming
 - Established coding standards
- Continuous Deployment (CD)
 - Requires automated testing
 - Continuous delivery (stepping stone)





Tooling

- Effective Tools
 - Version Control
 - Infrastructure as Code (Hardware)
 - Configuration as Code (Software)
 - Source Code (Application)
 - Pipeline Management
 - Automation
 - Documentation

- Test Automation
 - Input vs Outcome not Implementation
 - Confidence to Release is the Goal

Combining Kubernetes and cloud native managed services to dynamically scale

Why Kubernetes?

- Container orchestration that scales
- Configurable auto-pod migration on node failures
- Easy debugging / pod management
- Network configuration

- Easy resource management
- Deployment continuity
- Multi-cloud capable
- Rolling update support
- Strong cloud native tool integration

Why Cloud Native Managed Services?

- Multiple support options
 - Online communities
 - Documentation and guides
 - Often includes direct provider support
- Dynamic scalability
 - Rapid access to additional infrastructure and resources on demand
- No infrastructure maintenance costs

- Disaster recovery
- Centralised control
 - One stop shop for entire cloud computing stacks
 - Logging
- Provider migration options
- Services designed for low effort integration

Putting it all together

Infrastructure as Code

- Reduce DR impact potential
- Faster debugging
- Consistency and reusability
- Reduced costs by shutting down internally used node groups outside business hours (i.e. UAT)

Debugging

- Multiple debug / logging options to suit
- Provider agnostic
 - Cloud native managed service provides all support K8s

Multicloud K8s clusters

- Centralise dependent containers from multiple providers
- Reduce latency and related performance constraints

Configuration as Code

- Dynamically scale environments that have a mix of shared and dedicated services
- Spot Instances / VMs
 - Save costs on fault-tolerant workloads

Increasing rapid release cycles and flexibility in cloud environments

Foundations of rapid, flexible release cycles in cloud environments

- Leverage CI/CD services
 - Automate testing
 - Automate builds
 - Automate deployments
 - Automate everything!

- Simplicity
 - Use multi-tenancy where colocation makes sense
 - Smaller release scope

- Environment consistency
 - Scale / Resources
 - Configuration
 - Code

- People
 - Documentation
 - Monitoring and alerts
 - Self organising teams

Leverage CI/CD services

- Automate testing
 - Contract vs End-to-End testing
 - Regression testing

- Automate builds
 - Git lifecycle integration
 - Atomic build artifacts

- Automate deployments
 - Automatic rollbacks
 - Rolling deployments

- Automate everything!
 - If you can describe it as a repeatable process, it can probably be automated

Environment consistency

Scale / Resources

HorizontalPodAutoscaler (HPA)
 can reduce scale while maintaining
 consistent resource allocation per
 pod across environments for swift
 bug replication and resolution

Configuration

- CaC eliminates the potential for environments to fail due to unique configuration settings
 - Faster debugging process
 - Fix once, apply everywhere

Code

- Leverage a consistent branch naming convention to help track atomic build artifacts
- Use pipelines to catch issues that can impact release flow
 - i.e. Cyclomatic complexity, security vulnerabilities, etc.

Simplicity

- Use multi-tenancy where colocation makes sense
 - Reduce unnecessary service maintenance
 - Save on unnecessary infrastructure costs
 - Less effort to scale when needed

- Smaller release scope
 - Lean into feature flags
 - Prefer no-op modules over conditional statements
 - Reduce cross service dependencies in a single release where possible

People

- Documentation
 - SemVer
 - Automated change logs driven by commit messaging
 - Troubleshooting guides help reduce delays when common, low priority issues are encountered

Monitoring and alerts

- Early detection of failures
- Proactive monitoring allows for preventative changes to be implemented via IaC or CaC keeping pressure off the release flow

Self organising teams

- Understand the nature of changes being released
 - Reduces downtime when merge conflicts are encountered
- Own the environments depended on for rapid release cycles

Addressing security, networking, complexity and monitoring challenges

Security Challenges

- Pods without NetworkPolicy coverage have zero network restrictions resulting in reduced overall security
- 2. Kubernetes out of the box security solutions are not comprehensive
- 3. Using NodePort increases your attack surface

Security Recommendations

- Restrict pod communications by writing sensible NetworkPolicies and using Role-Based Access Control (RBAC)
- 2. Third party tools and cloud native managed service providers provide substantial security cover
- 3. Switching to Ingress is an effective way to secure the cluster with a single point of entry

Complexity Challenges

- 1. Unexpected behaviour within a
 Kubernetes cluster can be difficult
 to track down and fix due to how
 many moving pieces are involved
 under the hood
- 2. Breaking down monolith services into single purpose microservices while they are still in active use

Complexity Recommendations

- 1. Leverage software / services that perform the diagnostic heavy tasks (often powered by AI)
- 2. Isolate distinct functional requirements of the monolith into separate microservices
 - a. Put each microservice on a pod in a Kubernetes cluster to make it easy to scale and implement service discovery

Networking Challenges

- Network configuration in large scale Kubernetes deployments is complicated
- Network security configuration complexity can become a bottleneck when onboarding new team members or debugging issues

Networking Recommendations

- 1. Consider the Pros and Cons of available Container Network Interfaces (CNIs), and choose one or more that address deployment requirements with simplicity as a primary success criteria
- 2. Clear documentation can help speed up onboarding and debugging processes

Monitoring Challenges

- 1. An emphasis on monitoring via health check metrics can result in critical issues being overlooked
- 2. At scale it can become a time consuming task to sort through the sheer volume of observability data that is collected

Monitoring Recommendations

- 1. Look for solutions that are capable of leveraging multiple signal types to properly observe the status of services and infrastructure
- Use services that can do the heavy lifting on processing collected observability data so teams can focus on diagnostics / issue resolution

"A tool or process is only as effective as the team using it"

