

Implementing a data maturity assessment: getting the foundations right

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- 1. maturity as a measure
- 2. data capabilities
- 3. leveraging results



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Maturity as a data measure

What is maturity?

Well-equipped to respond, react to and manage life situations; adaptive; informed; considered; realised

- manifests in a way that is cumulative
- reflects increasing capacity

maturity = context



Characteristics of data mature organisation

AWARE

Possesses a comprehensive view of the relevant data landscape; tuned-in to what's going on; wellconnected; networked; can readily interoperate

RESULTS ORIENTED

Can apply knowledge, perspective, experience to consistently generate outputs and outcomes that leverage and increase the value of data

COMPLIANT

Understand boundaries, parameters, rules for collecting, using, publishing data; are current on and cognizant of any changes to those boundaries

RESPONSIBILE

Operates with data in a way that inherently avoids harm, fosters appropriate protections; ethical; respectful; secure; inclusive

INNOVATIVE

Understands, is open to, has the ability to explore, implement, new ways of operating with data; manages situations requiring new approaches to data; dedicated to continuous improvement

RESILIENT

Prepared for unanticipated, disruptive events; able to learn from such experience and apply learnings to improve response and increase level of readiness, maintain business continuity

MENTORABLE

In actions and behaviours can serve as an example for others; willing to engage and work with less mature organisations to help them improve

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Interview Resources

- Engagement
- Design Methodology
- Question set

Data Maturity Assessment Framework

Assessment Execution Model

(Establishes the way the assessment will be executed)

- Business perspective
- Mode

Data Capability Model

(Defines the data capabilities and sub-capabilities)

• Culture • Governance • Strategy • Design • Supply • Quality • Protection • Lifecycle • Use

Maturity Measurement Model

(Defines how maturity is measured for each data capability)

Levels

- Localised
- Recognised
- Standardised
- Measured
- Optimised

Areas

- Definition
- Adoption
- People
- Tools/Systems

Themes

- iwi/Māori benefit
- Value
- Inclusivity

Trust

- Risk Ethics
- Interoperability • Resilience
- Accountability
- Innovation

Capability Maturity Change Model

(Identifies the benefits and implications of moving from one maturity level to the next)

- Changes
- Benefits
- Resources
- Risks

Reporting Products

- Scoring
- Justification
- Change benefits roadmap

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Supporting business imperatives



First things first: determine the preferred business function



- avoids "one score to rule them all"
- the narrative for conducting the assessment
- retains a business focus throughout
- results in terms of a critical organisational outcome
- prioritised data capabilities

An assessment built upon core foundations: 1. maturity as a measure 2. data capabilities 3. leveraging results

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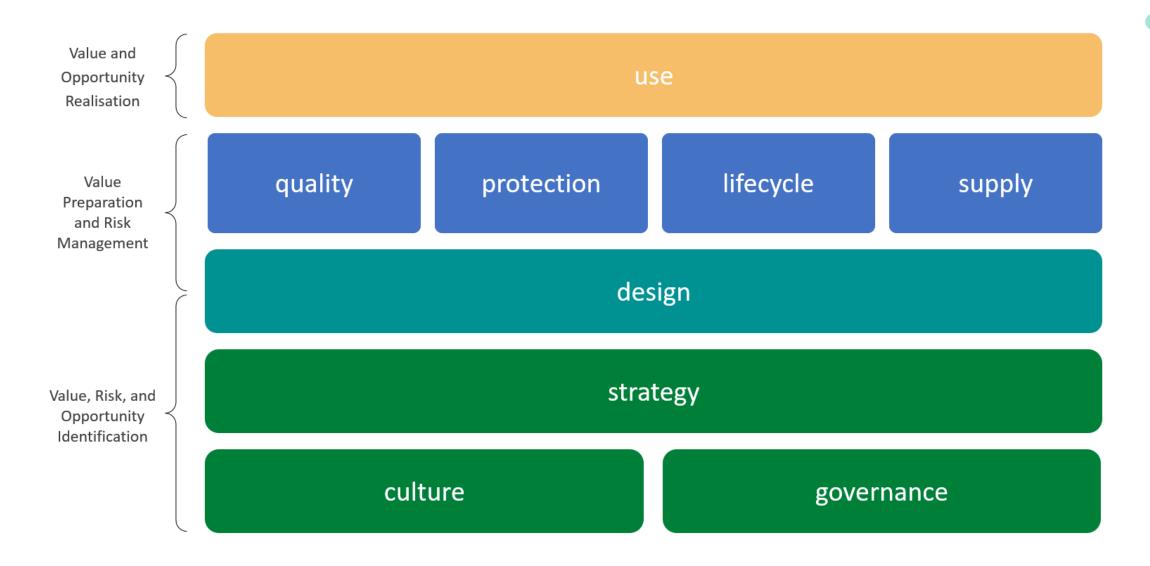
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Data capabilities that shape data maturity





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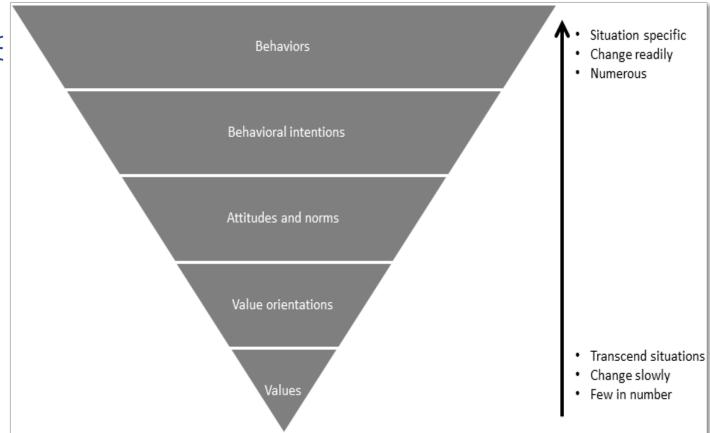
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A values basis for measurable behaviours

publish a data catalogue hire a Chief Data Officer establish a Data Steering Committee develop a data quality framework





equity
iwi-Māori benefits
inclusivity
trust
resilience
innovation



From: Jones, N. A., S. Shaw, H. Ross, K. Witt, and B. Pinner. 2016. The study of human values in understanding and managing social-ecological systems. Ecology and Society 21(1):15.



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Results reporting



Actionable: characterising change

- 1. Description
- Benefit proposition
- Resourcing required
 Risks and mitigations

Simplified: meaningful to decision-makers

Results spectrum: extent to which data capabilities are contributing to...

- **Obligations**: must be done; requirements; legal; policy; Te Tiriti
- **Expectations**: will be done; strategic commitments; Statements of Intent; planning documents
- Responsibilities: should be done; ethical; benefit to iwi/Māori

Targeted: value profiles

iwi/Māori Te Tiriti partners kāwanatanga:

- 1. Govt Chief Data Steward [Data System]
- 2. Chief Executive/Deputy CE [Strategic]
- 3. General Manager [Strategic-Tactical]
- 4. Data Practitioner [Operational]



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✓ Search

Discover and use data

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The Data and Statistics Act 2022 is a critical enabler for moving forward; ensuring transparency and trust in the decisions we make on behalf of Aotearoa, Read more about how the new Act will deliver a robust, future-focused data and statistics system.

By Craig Jones on 27 Sep 2022



Measuring FAIR Principles compliance

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By Maria Mavroeidi, Mark Rattenbury on 12 Sep 2022

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The Government Data Strategy and Roadmap

The refreshed Government Data Strategy and Roadmap was published by the Government Chief Data Steward in September 2021. It provides a shared direction and plan for the government data system of Aotearoa NZ.

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