



Role of DevOps in this changing world

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# EVOLUTION OF OPERATIONS

OPS



- · PRIMORDIAL, PROTOZOIC
- . BORN IN THE SWAMPS OF PERL
- . OPERATES IN A SINGLE-CELL SILO
- . SURPRISINGLY RESILIENT

DEVOPS

- · A CROSS-FUNCTIONAL MARVEL
- · VASTLY INCREASED AGILITY
- SECRETLY JUST A BUNCH OF SINGLE CELLS THAT HAVE LEARNED NOT TO KILL EACH OTHER

DEVSECOPS ?



- · MORE ADVANCED, MORE PARANOID
- · SECURITY IS AUTOMATED RIGHT INTO ITS DNA
- KNOWS THAT SHARED RESPONSIBILITY IS THE ONLY ESCAPE FROM FOSSILIZATION
  - . WHAT EVEN IS THIS? . IS IT A FISH WITH FEET?
  - WE SHOULD PROBABLY LEAVE IT ALONE FOR A FEW MILLION YEARS AND SEE WHAT HAPPENS

DEVSECML OPS



- DOES NOT CARE
  ABOUT YOUR ORG
  STRUCTURE
- VULNERABLE ONLY TO DIRECT METEOR STRIKES
- . WHAT WERE WE TALK-ING ABOUT, AGAIN?



# Regional SE - ANZ, Couchbase

Over a decade of experience as Consultant, Architect, DevOps & MLOps Specialist

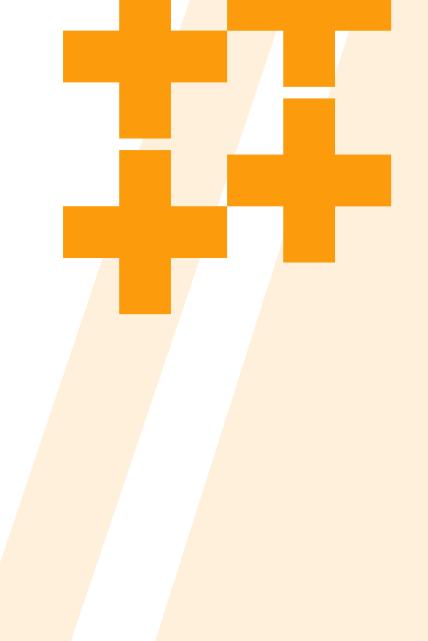


Connect with me on Linkedin

## What happens on the Internet in 60 seconds

- 5.9 million Google searches take place.
- More than 231 million emails are sent.
- Around 500 hours of videos are uploaded on YouTube.
- Instagram users share around 66,000 photos.
- 1.7 million content pieces are shared on Facebook.
- More than 4.3 million Snaps are sent on Snapchat.
- 16 million text messages are sent.
- More than \$443,000 is spent by consumers on Amazon.
- Around 347,200 tweets are tweeted on Twitter.
- Over 120 professionals join LinkedIn.

# A day in Life





# Innovation Leaders





Global fraud detection and prevention

3B+
payment accounts protected

65% of world's card accounts













City-at-sea experience via IoT & edge-based mobile devices

15k

mobile sensors per voyage

100's M operations per/day











High performance caching for social network

10M+ requests / second

800M+









# **STAPLES**

Product catalog, pricing, shopping cart, daily deals, inventory management

4,000

stores worldwide

1.6B

rules applied in real-time



# What customers want?

# **Customers & The Market has changed**

- 65% of a company's revenue comes from the repeat business of existing customers.
- Over 57% of the data worldwide is generated by internet users worldwide.
- Almost 90% of the data stored today is unstructured.
- 1 in 3 customers will leave a brand they love after just one bad experience.
- 57% of customers won't recommend a business with a poorly designed website on mobile.
- 50% of customers will stop visiting a site that isn't mobile-friendly, even if they like the business.
- By end of 2023, there were 1.6 networked mobile devices and connections per person.

# Customers & The Market: Application Needs Have Changed



#### **Deliver Great Experiences**

- Personalized & responsive
- Anywhere & everywhere
- Real time info & inventory
- Ensuring dependable transactions

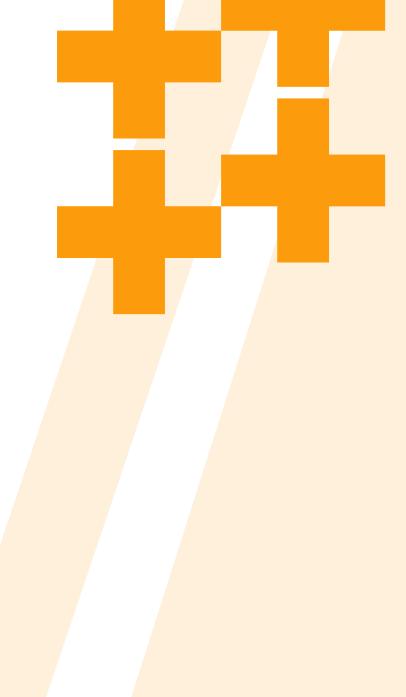
#### **Develop Efficiently**

- Simplify & accelerate development
- Tap my skills (SDKs & SQL)
- Support best practices
- Avoid data sprawl

#### **Deploy Effectively**

- Support hybrid clouds, Edge, 5G
- 100% uptime & global scale
- Flexible management options
- Cost effective

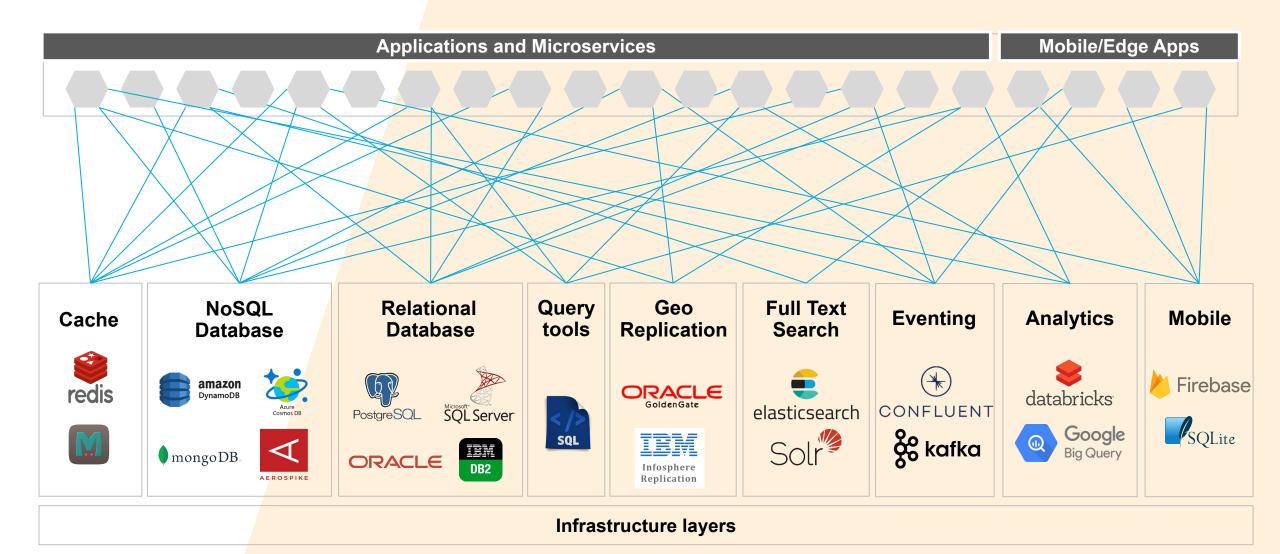
# The Reality



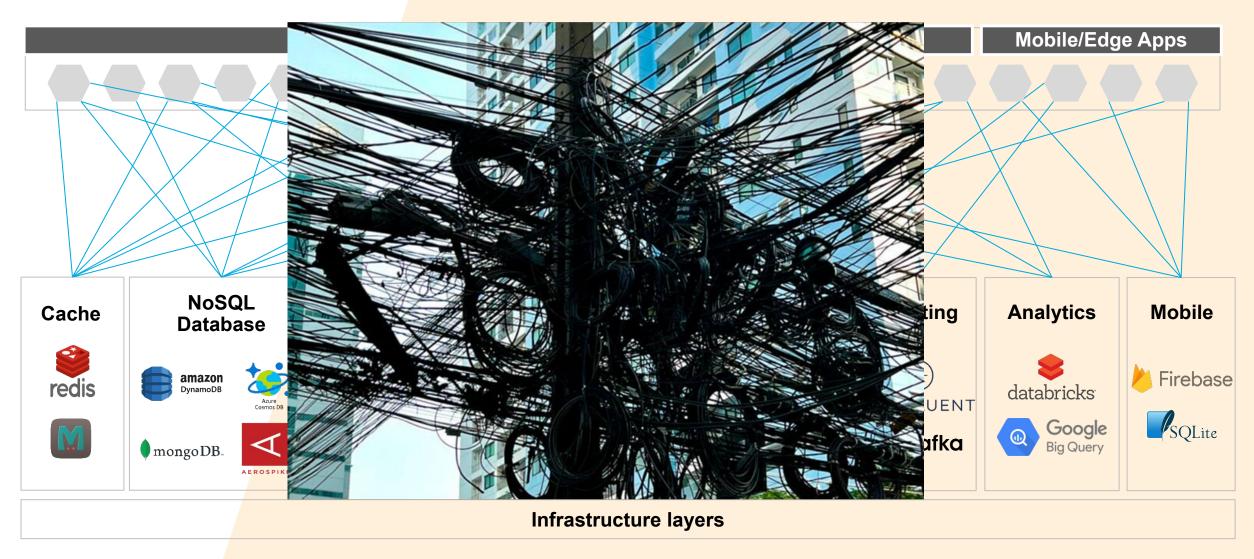
# Simplistic View: Data Management For Applications

**Application Functional** Requirements **Database** Infrastructure

# Reality: Data Sprawl & Management Challenges



# Reality: Data Sprawl & Management Challenges



# **DevOps to Rescue**

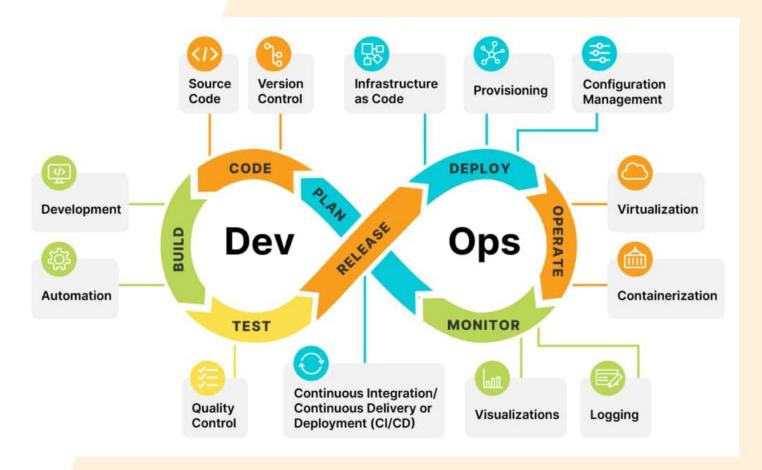




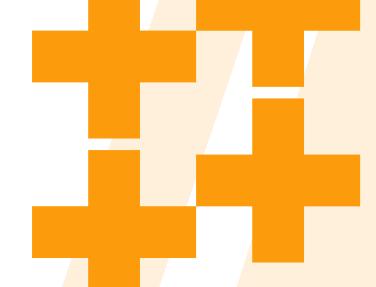




## What is DevOps? In one word its Simplification



DevOps (a portmanteau of "development" and "operations") is the combination of practices and tools designed to increase an organization's ability to deliver applications and services faster than traditional software development processes.



# How Couchbase addresses the complexity challenges?



## Polyglot Persistence Design Architectures are Inefficient

#### **Application-level capabilities**

Cache

NoSQL Database Query tool Relational Database

Full Text Search

Eventing

**Analytics** 

Mobile

















#### Different management and security systems

#### Infrastructure, licenses, integration, training, operational & support costs

#### Separate platform with multiple interfaces

- Independent deployment and management
- Different data model and programming interfaces
- Integration between multiple products
- Support tickets with different vendors



#### **Products and Skills**

- Redis
- DynamoDB
- Postgres
- Elasticsearch
- Confluent
- Databricks

#### Per Product (Time and Cost)

- License & agreement
  - Sourcing for renewals
  - Legal for agreements
- Training
  - Developers
  - Operations
- Support
- Build API or connector to database
- Purchase infrastructure

## **What is Couchbase**

Performance & High Availability Architecture



SQL,
Full Text &
Vector Search



Replication Across
Data Centers



Workload Isolation



Cloud-agnostic & Containers

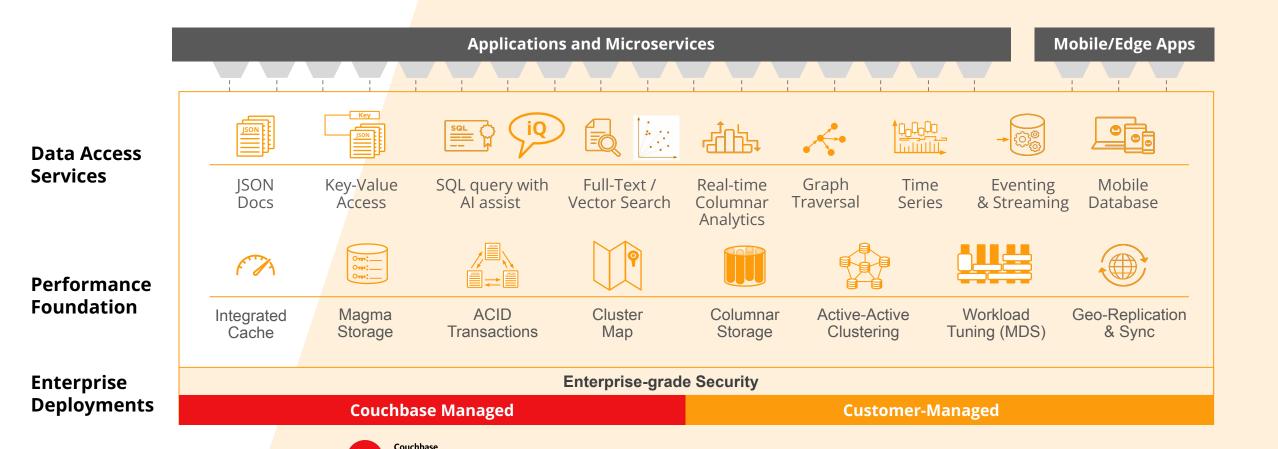


Offline-First Mobile

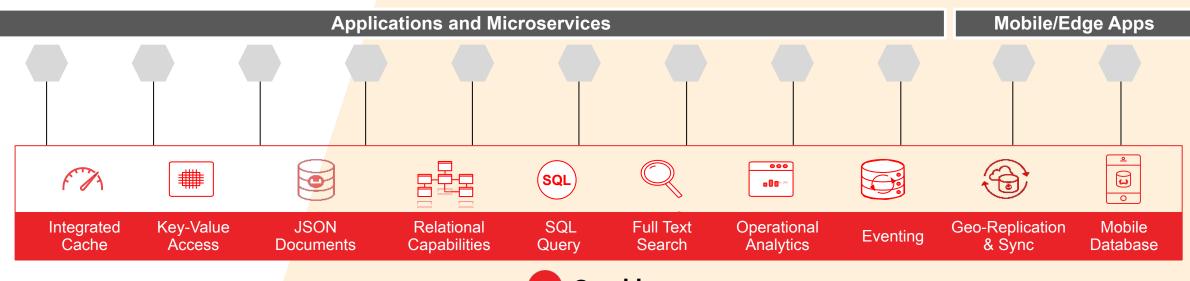


# Couchbase: Consolidate Data Sprawl With A Single Platform

CAPELLA



## What is Needed to Achieve The Convergence Effect





#### **Speed**

- Memory-first design
- Cloud-native scale
- Geo-replication via XDCR
- HA, DR & backup
- Low latency Cloud to Edge

#### **Flexibility**

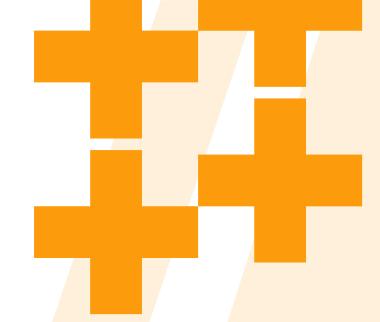
- JSON document
- Multimodel services
- Cloud deploy anywhere
- Mobile & Edge ready

#### **Familiar Skills**

- SQL++ query language
- Dynamic Schema
- ACID SQL Transactions
- Cost-based optimizer
- SDKs for 12+ languages

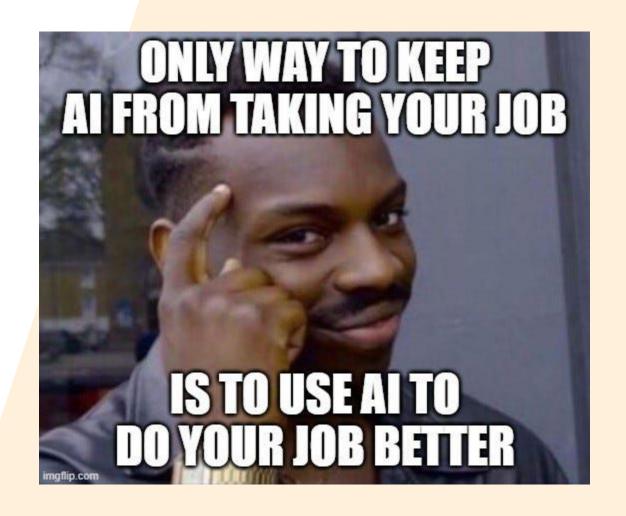
#### **Affordability**

- Elastic scaling, sharding & rebalancing
- Multidimensional scaling
- High-density storage
- Incredible price/performance



# Al from Cloud to Edge



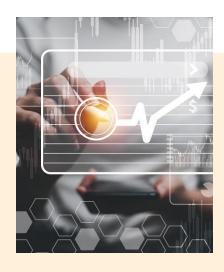


# **Al-driven Adaptive Apps are the future**



Hyper Personalized

Accurate responses that fit the situation perfectly



In context

Inputs: who, what, where, why, when, weather, real-time awareness



**Innovative** 

The best adaptations are fueled by trustworthy data



Responsive

Latency is unacceptable



**Everywhere** 

Interactions are mobile



## Adaptive App use cases

# **Content Generation**

#### BLACK+DECKER 12-Cup Digital Coffee Maker, CM1160B, Programmable, Washable Basket Filter, Sneak-A-Cup, Auto Brew, Water Window, Keep Hot Plate, Black



#### **Customers say**

Customers like the ease of use of the coffee maker. They say it's very simple to set and use. Customers are also satisfied with ease of cleaning, value, and speed. However, some customers have reported issues with drips. They mention that the inside will flood over with coffee grounds. Customers disagree on performance, quality, and temperature.

Al-generated from the text of customer reviews

#### Data Analysis: Classification / Anomalies



# Advanced Semantic / Hybrid Search



#### Al-powered Chatbots and Applications



# Security, Governance, Privacy, Control, Accuracy & Trust

#### **How to Solve for These Issues**

#### Sharing proprietary and sensitive data



Vector Search and RAG techniques solve for sharing what the model needs without remembering it

#### **Sharing data that induces hallucinations**



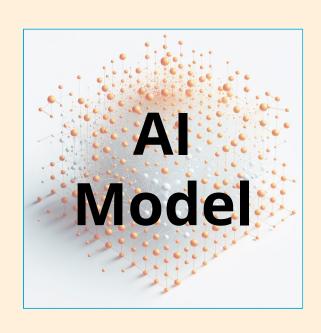
Simplifying your data architecture and building prompts from a single, trustworthy source, including Vector Search, dramatically improves response accuracy

### What are vectors?









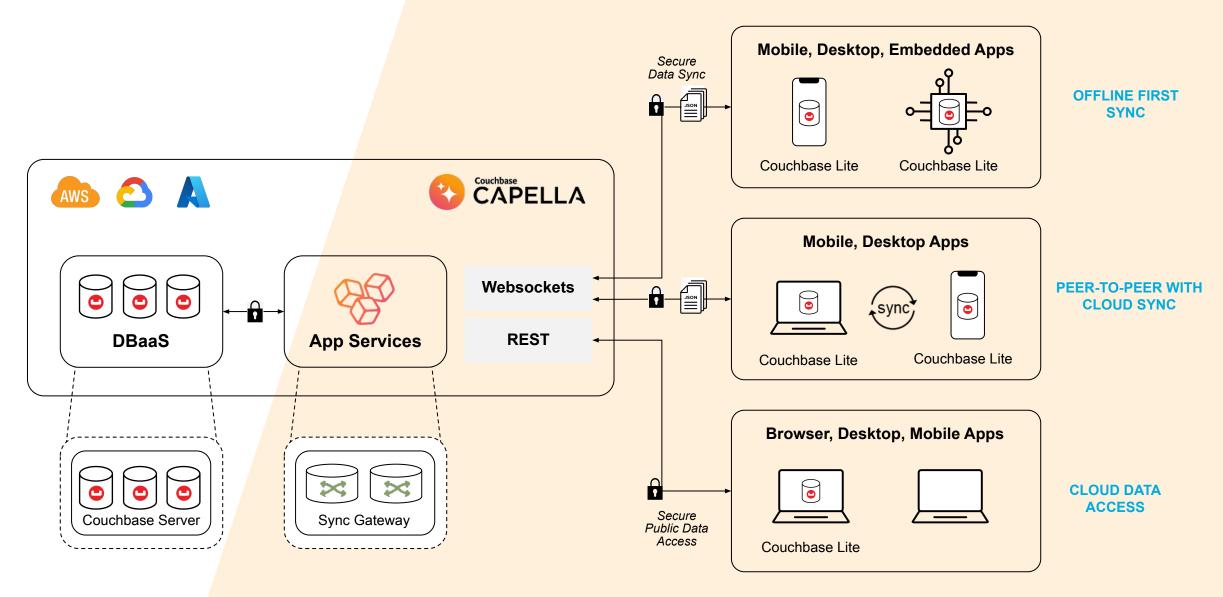
#### **Arrays of Floats**

[0.9229, 0.7824, 0.194, 0.0402, 0.206, 0.4446, 0.5875, 0.4214, 0.2371, 0.4038, 0.9229, 0.7824, 0.194, 0.0402, 0.206, 0.4446, 0.5875, 0.4214, 0.2371, 0.4038]

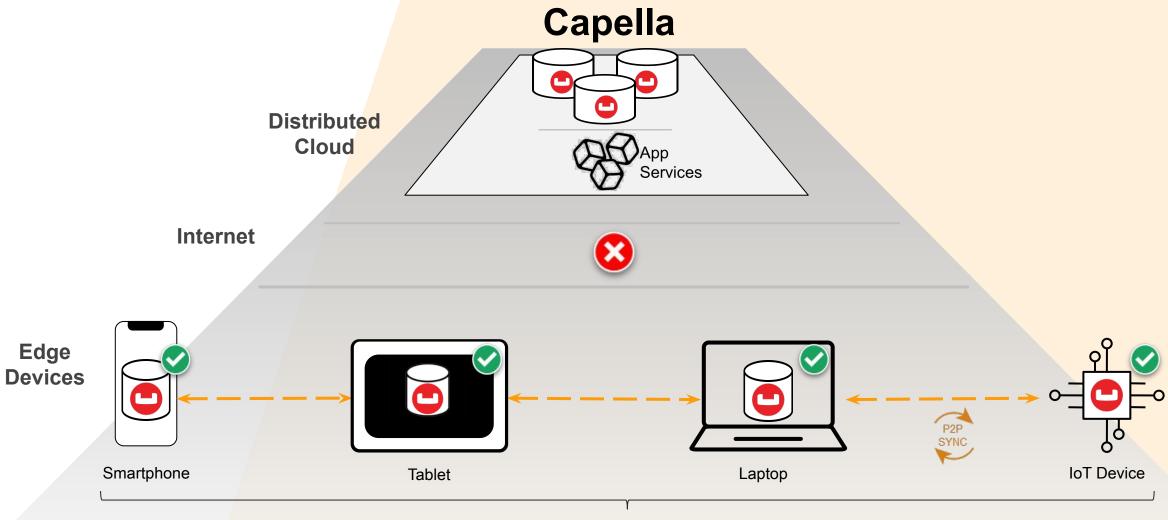
[0.0509, 0.8862, 0.179, 0.4116, 0.5995, 0.769, 0.5282, 0.8079, 0.0468, 0.272, 0.0509, 0.8862, 0.179, 0.4116, 0.5995, 0.769, 0.5282, 0.8079, 0.0468, 0.272]

[0.3819, 0.1375, 0.0828, 0.0856, 0.9081, 0.1556, 0.6251, 0.7356, 0.2964, 0.2198, 0.3819, 0.1375, 0.0828, 0.0856, 0.9081, 0.1556, 0.6251, 0.7356, 0.2964, 0.2198]

# Couchbase Mobile: common topologies

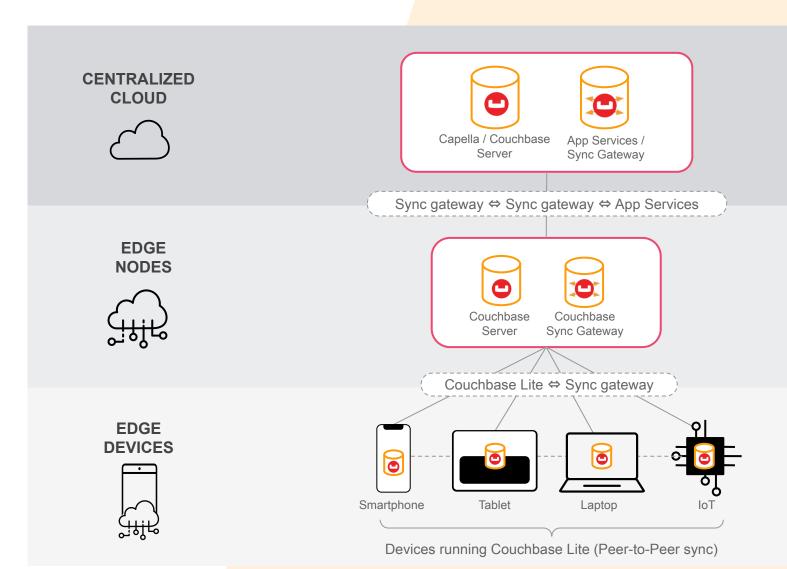


# Offline First: Eliminate Dependencies On the Internet



Embedded Couchbase Lite (Peer-to-Peer Sync)

# Couchbase Mobile: cloud to edge Al

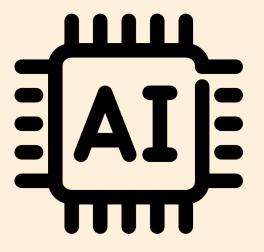


Data processing + AI processing + vector

Data processing + Al processing + vector

Embedded database +
Al processing + vector
(offline-first!)

# Couchbase Capella Is Al-Ready



#### **COLUMNAR SERVICE**

Aggregation of data across large data sets

Multiple sources: Capella, RDBMS, NoSQL, S3, Parquet

Fast processing for speedy ML training iterations

JSON accommodates multiple types and formats of data

Python UDF for calling trained ML models

#### **VECTOR SEARCH**

Similarity

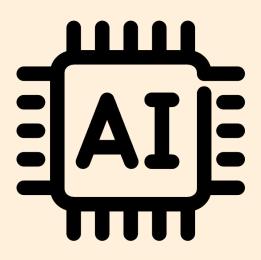
Semantic search

Retrieval Augmented Generation

Hybrid-search (vector, FTS, range, predicate, aggregations)

# Couchbase Lite Is Al-Ready

Embedded database for mobile and IoT devices



#### **PREDICTIVE QUERY API**

Call optimized ML models to make predictions on Couchbase Lite data.

**OFFLINE-FIRST** 

#### **VECTOR SEARCH**

Similarity

Semantic search

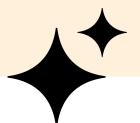
Retrieval Augmented Generation

Hybrid-search (vector, FTS, range, predicate, aggregations)

**OFFLINE-FIRST** 

# Demo





# Thank you!



