

RAG to Riches

How to realize the full potential of GenAI



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is eating the world.

The Potential of Generative AI

\$15.7 trillion

Game changer

Sizing the prize: What is the real value of AI to your business?, PwC

"Generative AI technology will substantially disrupt our industry over the next five years."



89%

rank AI and GenAI as a top-three tech priority for 2024, and 51% put it at the top of their list (cybersecurity and cloud computing are the other two top priorities)

From Potential to Profit with GenAl, BCG, January 2024

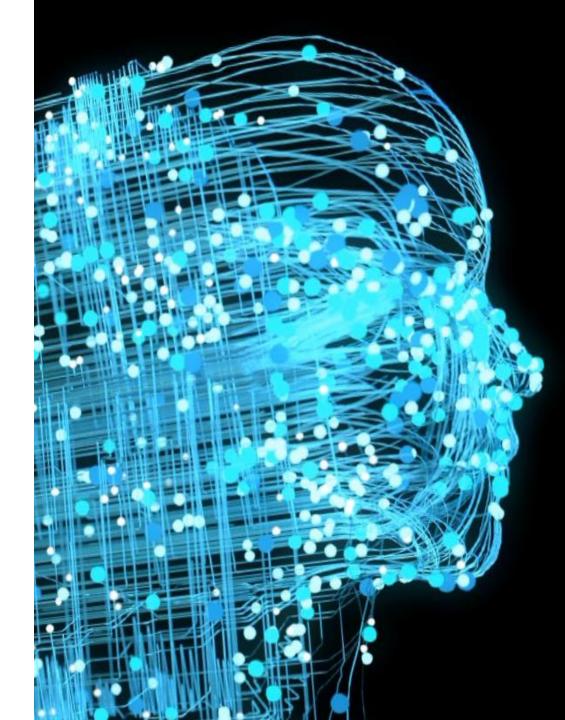
Calling generative AI revolutionary is no hyperbole. Business leaders should view it as a general-purpose technology akin to electricity, the steam engine, and the internet.

How to Capitalize on Generative AI, Harvard Business Review, Nov-Dec 2023

"the most important advance in technology since the graphical user interface... as fundamental as the creation of the microprocessor, the personal computer, the internet, and the mobile phone."

Bill Gates, March 2023

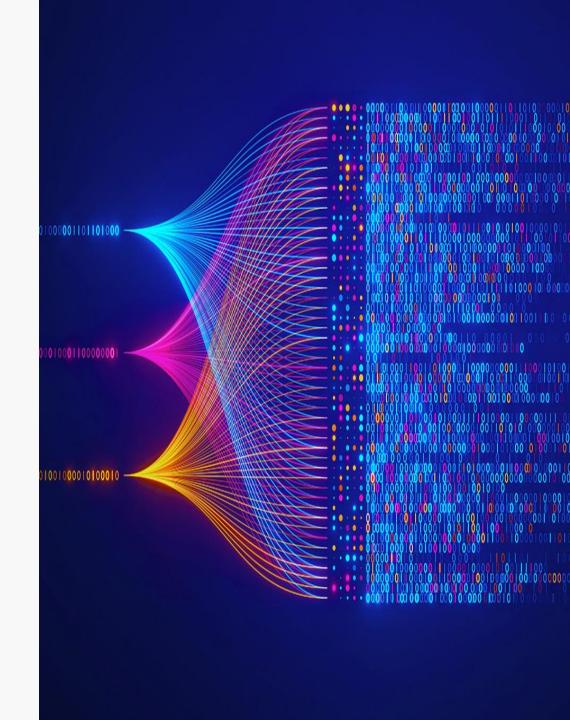




However...

66%

of executives are ambivalent or outright dissatisfied with their organization's progress on AI and generative AI so far.





GenAI LLMs Need Context

How many loans have been granted this week?







Sorry, I don't have access to specific information about loans

How many loans have been granted this week?



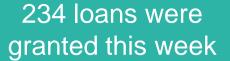






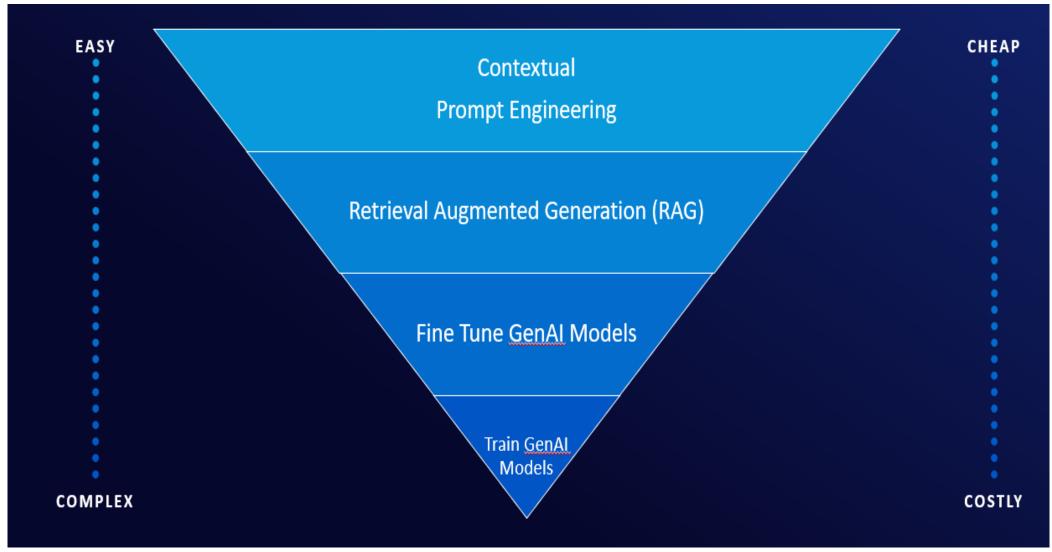








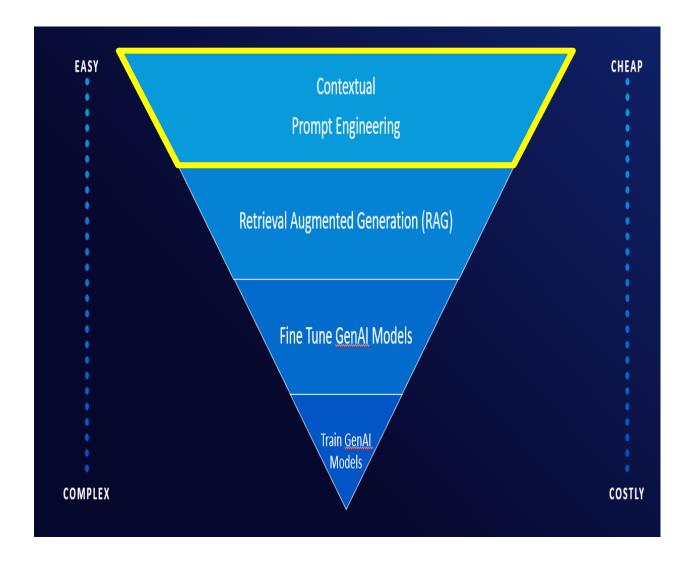
Generative AI Usage Patterns





Prompt Engineering

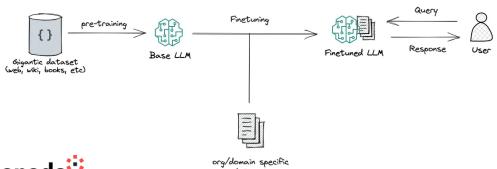
- Crafting prompts to get better outputs from the LLMs
- Various techniques can be used
 - Chain-of-Thought
 - Generated Knowledge prompting
 - Self-refine
 - Directional Stimulus prompting
- Becoming obsolete?
- Still relevant for understand 'thought process' of LLM

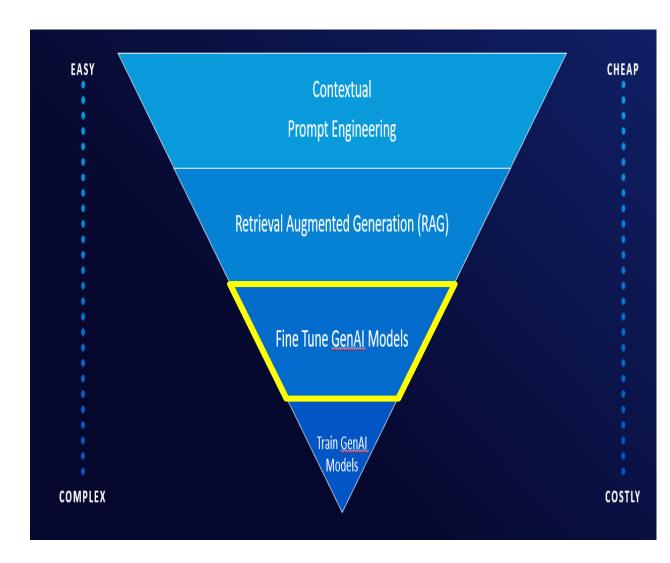




Fine Tune GenAI Models

- Further training the LLM on information specific to your organization
 - SOPs, manuals and documentation, coding standards, etc.
- Time consuming and costly
- Requires high level of understanding of LLM workings
- Useful for 'static' information

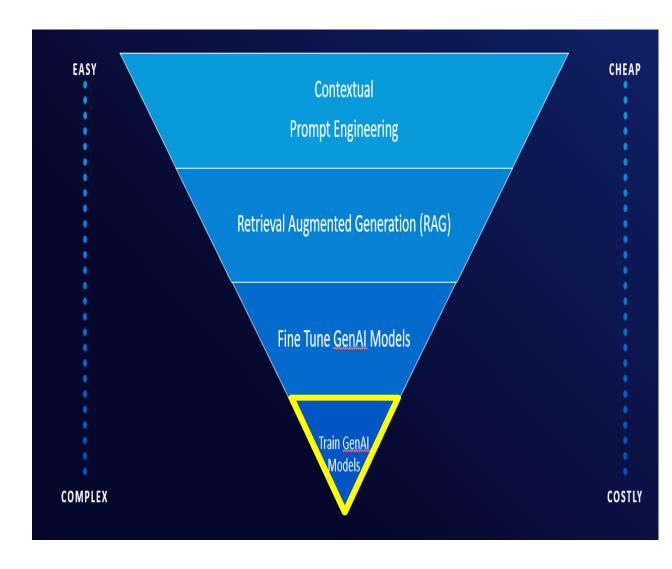






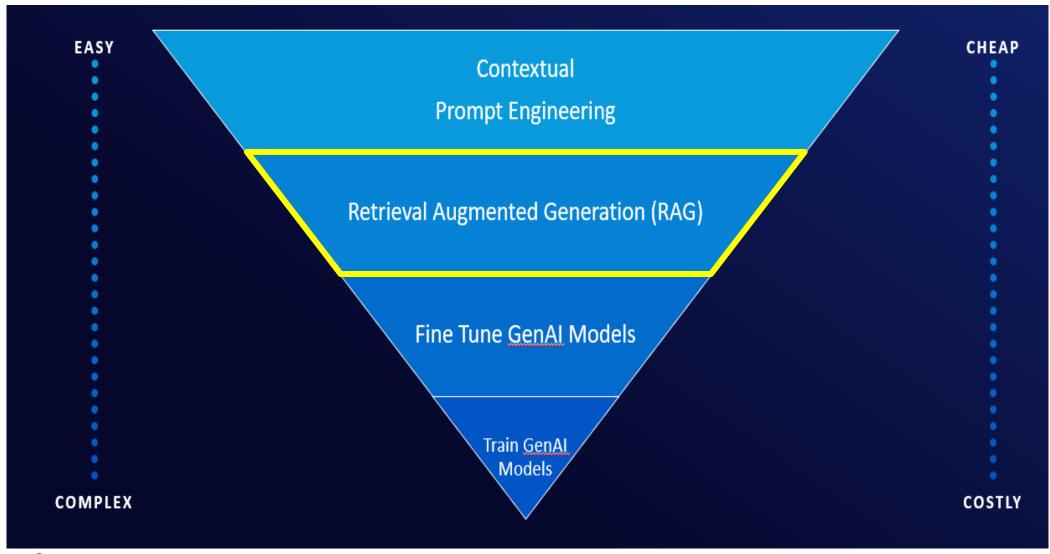
Train GenAI Models

- Train a LLM from scratch
- Very few organizations can or desire to do this





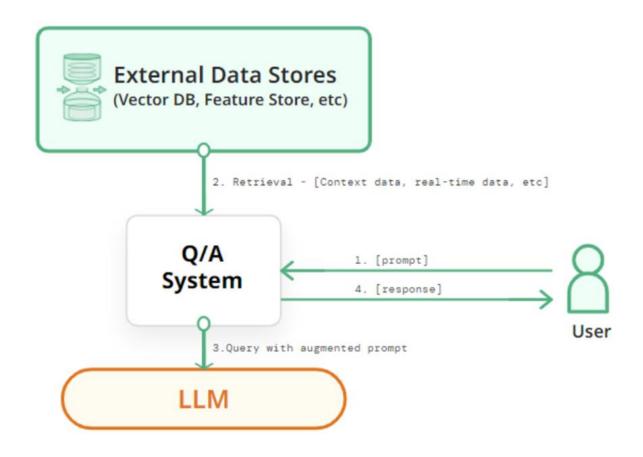
Retrieval Augmented Generation (RAG)





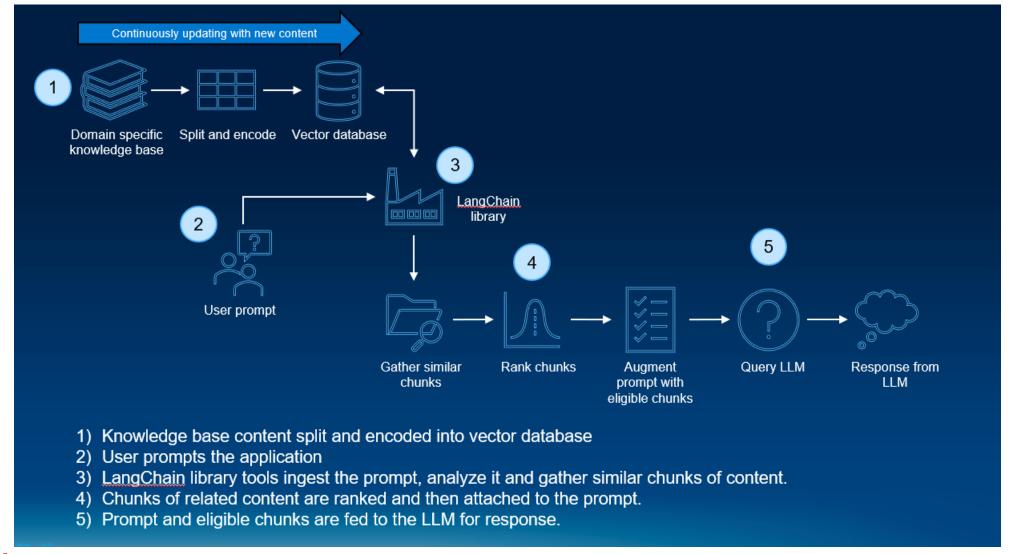
What is Retrieval Augmented Generation?

- Additional retrieval step in Q/A process
- Use initial prompt [Step 1] to retrieve relevant data from 'external data stores' [Step 2]
- Provide augmented prompt to LLM
 - Augmented with context to direct the response
- Google 'RAG LLM'



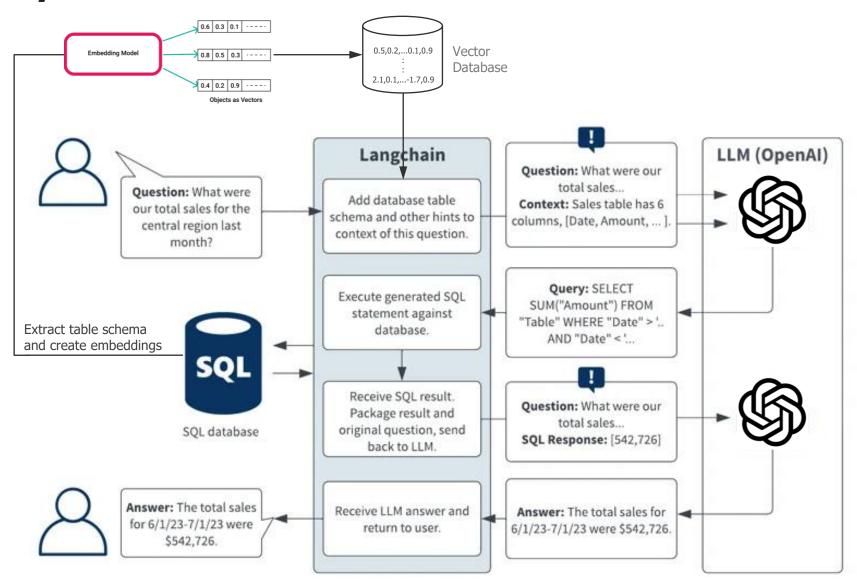


RAG in More Detail



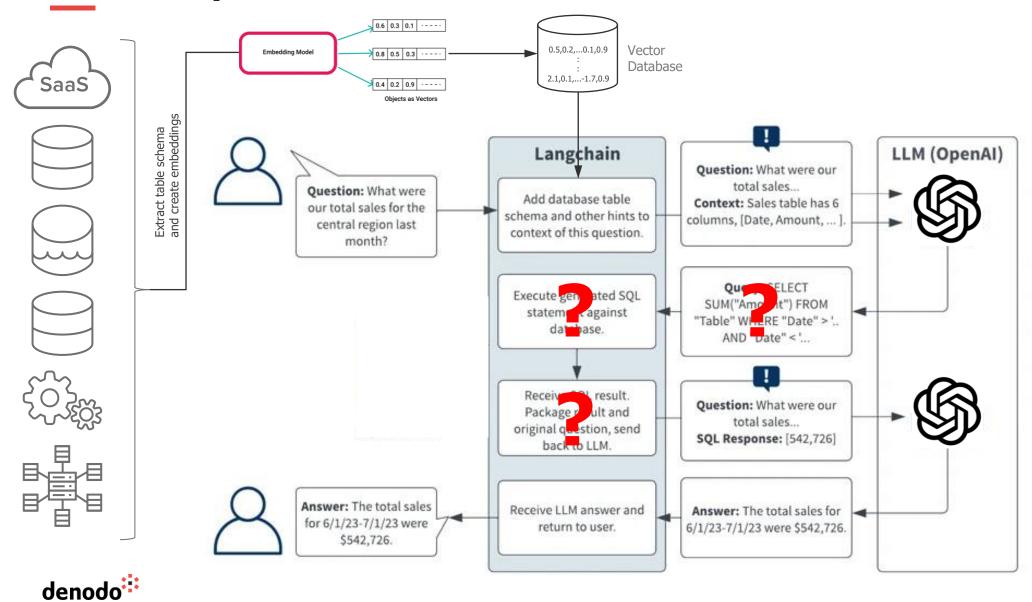


RAG for Dynamic Data

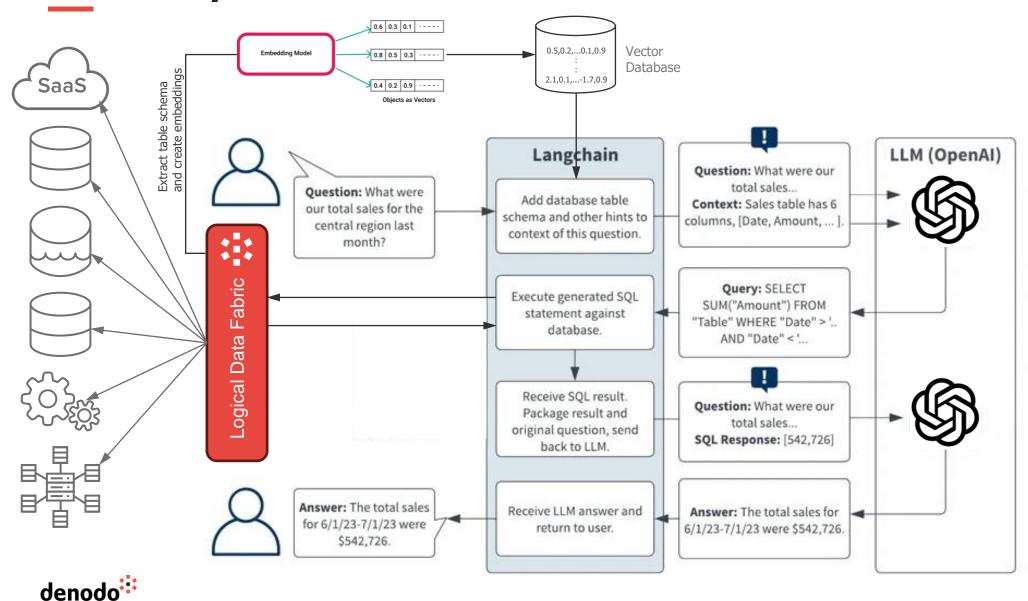




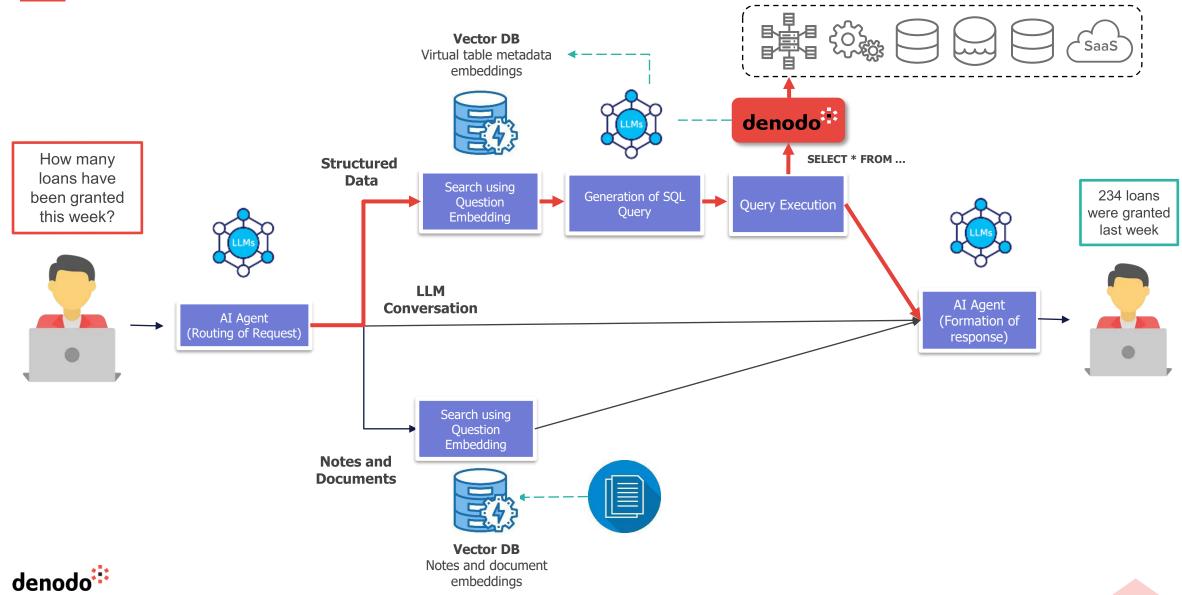
RAG for Dynamic Data



RAG for Dynamic Data

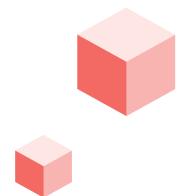


AI Agent Enabled by RAG and a Logical Data Fabric

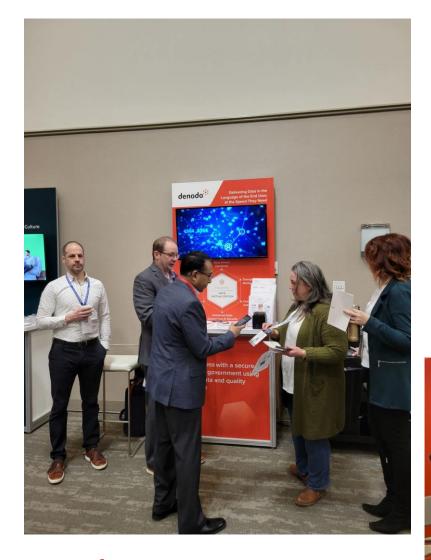


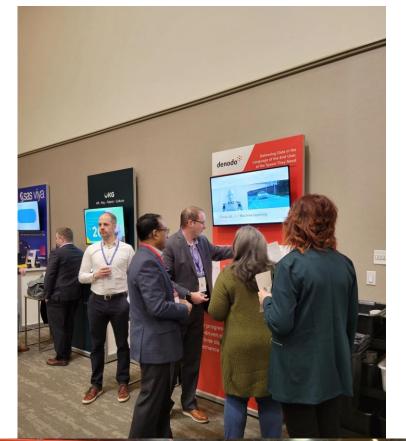
KEY TAKEAWAYS

- Generative AI *<u>is</u>* transformational
- Retrieval Augmented Generation (RAG) will enable you to realize the full potential of GenAI
- You need to get your data 'AI ready'
- A logical data architecture is the quickest and easiest way to get 'AI ready'



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