



Join Nordic's Most Senior Data Leaders to Demonstrate the Practical Impact of Data & Analytics in Your Business

CDAO Nordics brings together your data & analytics community for a day of learning, networking and collaboration. Whether you are new to data & analytics or a seasoned leader, you will leave our event with insights and takeaways that will carry you and your team through the rest of the year.

WHAT'S NEW FOR THIS EDITION?

- 1. Solve shared problems with like-minded attendees through our interactive sessions
- 2. **Hear from expert speakers** to discover the latest advancements and trends in Data & Analytics
- 3. **Al and Innovation** Bring positive change to your business with innovation, Al and creativity
- 4. **Develop your leadership skills** with insights into the solutions needed to deal with the most pressing challenges
- 5. Transform Data Strategies with AI and Digital Innovations

CDAO Nordics 2024 Key themes:

- The Strategic Value of Data in the Age of Artificial Intelligence
- The Convergence Point in Digital, Data and AI
- Overcoming Data Silos to Build and Empowering Cross-functional Teams
- Developing the Next Generation of Data Leaders
- Modernizing Data Governance to Increase Agile Decision-Making

Confirmed Speakers:

Charlotte Jansson, *Chief Data Officer*, **INISSION**Rakesh Rana, PhD, *Head of Data*, **HAYPP GROUP**Luba Weissmann, *Head of Data Science*, **H&M GROUP**

Jonas Blomqvist, *Head of Analytics & Data*, **SAS** - **SCANDINAVIAN AIRLINES**

MohammadReza Babaee, Data Product Manager,

Jeff Chen, Chief Data Scientist / Director, AIRA
Isabel Barroso-Gomez, Chief Data Officer,
SANTANDER CONSUMER BANK – NORDICS
Mehrdad Mamaghani, Head of Data Science,
VOLVO GROUP DIGITAL & IT
Mikael Held, Head of Data & Analytics Platforms,
ERICSSON

INGKA GROUP | IKEA

	CDAO NORDICS 2024		
Tuesday, November 19, 2024			
08:00 CET	Registration & Breakfast		
08:50 CET	Chairperson's Opening Remarks		
09:00 CET	 Opening Keynote: Exploring the Challenges and Potential of Generative AI to Empower Data Leaders Investigate the challenges of training and validating generative AI models, ensuring that it produces realistic and reliable results that align with the desired data distribution Balancing innovation with data privacy – Ensuring ethical use and responsible AI deployment Evaluate the possible impact of generative AI on various data-driven tasks 		
09:30 CET	 The Convergence Point in Digital, Data and AI Rethinking data in the context of AI and digital Navigating regulations, privacy concerns, and biases to ensure responsible use of data and AI Empowering decision-makers to make informed choices and drive innovation through valuable insights from vast amount of data Panelists: Jeff Chen, Chief Data Scientist / Director, AIRA Luba Weissmann, Head of Data Science, H&M GROUP Mikael Held, Head of Data & Analytics Platforms, ERICSSON Murat Acar, PhD, Data & Machine Learning Leader, INGKA GROUP IKEA 		
10:10 CET	Keynote Presentation: Accelerate Business Decision-Making by Leveraging the Capabilities of Data Governance & Master Data Management • Establishing levels of governance around data • Exploiting automation to improve data quality, accuracy & operational efficiency • What's next? Dissecting where data governance is heading in the future & what this means for businesses		
10:40 CET	 Overcoming Data Silos to Build and Empowering Cross-functional Teams Fostering a culture of collaboration and open data sharing Reduction in barriers to make data more accessible Implementing data integration practices, ensuring that data from various sources is consolidated into a unified view Panelists: Charlotte Jansson, Chief Data Officer, INISSION Jonas Blomqvist, Head of Analytics & Data, SAS - SCANDINAVIAN AIRLINES MohammadReza Babaee, Data Product Manager, Digital Experience Organization - Digital Platform, ELECTROLUX 		
11:20 CET	Networking Break in the Exhibition Area		
11:50 CET	How to Build an Efficient Organization in a Data Driven Culture • Ensuring that your organization has reliable data storage, processing, and retrieval systems		

	 Enhancing data quality and accuracy Fostering data literacy through training 		
	Democratizing data and sharing insights across the organization		
12:30 CET	 Keynote Presentation: Overcoming the Talent Gap in Data and Analytics and Promoting Diversity, Equity and Inclusion Initiatives for training existing employees in data and analytics skills Best practices for recruiting top talent in data and analytics and creating an environment that encourages retention Implementing training programs to help employees recognize and mitigate unconscious biases Isabel Barroso-Gomez, Chief Data Officer, SANTANDER CONSUMER BANK – NORDICS 		
13:00 CET	 Keynote Presentation: Linking Data Strategy to Business Strategy - How Data Projects can be Prioritized Based on their Potential Impact on Key Business Objectives Examine ways to generate revenue from data, such as through data products, services, or insights Discuss the role of modern data infrastructure and technologies in supporting business strategy Strategies for fostering a culture where data is valued and used effectively by all employees 		
13:30 CET	Lunch & Networking Break in the Exhibition Area		
	TRACK A: DATA & ANALYTICS	TRACK B: Al	
14:15 CET	 Keynote Presentation: Improving your Data Strategy to Empower Customer-Centric Analytics Integrating data from various sources to create a unified customer view Leveraging data to deliver personalized experiences to customers across different channels Applying predictive models to anticipate customer needs 	Keynote Presentation: Al/GenAl Use Cases in Ecommerce Rakesh Rana, PhD, Head of Data, HAYPP GROUP	
14:45 CET	 Keynote Presentation: Building a Scalable Data Strategy to Get the Most Value from Data Designing scalable data architecture and infrastructure to support growing data needs Ensuring seamless integration and interoperability of data from various sources Setting clear, achievable goals for your data strategy aligned with business objectives Anna Baecklund, Head of Data & Analytics Platforms, HANDELSBANKEN 	 Keynote Presentation: Harnessing the Full Potential of Al to Boost Operational Efficiency & Customer Services Empowering decision-makers with Al-driven insights for more informed and timely decisions Enhancing marketing campaigns with Al-powered tools for better targeting and engagement Leveraging Al to deliver personalized recommendations and experiences based on customer data Mehrdad Mamaghani, Head of Data Science, VOLVO GROUP DIGITAL & IT 	
15:15 CET	 Keynote Presentation: Delivering a Superior Customer Experience by Unlocking Valuable Insights with Advanced Analytics Using advanced analytics to map the entire customer journey, identifying key touchpoints and pain points 	 Keynote Presentation: Addressing Data Bias by Ensuring your AI Models are Compliant How to evaluate the risks of your AI models & ensure data is used ethically Best practices for creating a responsible AI governance framework 	

	Utilizing analytics to predict customer churn and develop strategies to retain at-risk customers	
15:45 CET	Networking Break in the Exhibition Area	
16:15 CET	 Discussion Group A: Maximizing the Impact of Data-Driven Initiatives through Collaboration and Partnership Building between Data and Analytics Teams Discuss with your colleagues how to create a D&A practice that has common goals, is active and informal, but has an influence on the business Highlight the different team structures, the advantages of each and how to design them to align with business models Fostering a culture of shared knowledge, trust, and joint problem-solving Contributors: Rakesh Rana, PhD, Head of Data, HAYPP GROUP 	Discussion Group B: As More People Rely on LLMs, the Amount of Original, Unique Content will Fall, Leading to more Generic and Homogeneous Results. Agree or Disagree?"
17:00 CET	 Developing the Next Generation of Data Leaders Explore the key skills needed to become a successful and influential data leader State-of-the-market analysis on why data leadership is a unique challenge How data leaders should understand the alignment of data with organizational goals translating data insights into actionable strategies 	
17:40 CET	Welcome Reception & End of Event	