

Confronting the NEW WAVE OF CYBERATTACKS

The State of Email Security 2022

KEY FINDINGS IN AUSTRALIA

Over the past 12 months

3 out of 4 companies received an increased number of email-based threats.

Email usage rose at 8 out of 10 companies

89% of companies are bracing for the fallout from an email-borne attack.

With more than 1 in 10 saying it's inevitable and 4 in 10 saying it's extremely likely.

Australians are more concerned about various email security challenges, compared to most other countries:

57% increasingly sophisticated attacks – the highest of any country

47% security naïve employees

46% insufficient staff – again by far the most concerned country globally

45% weak email protections

77% of companies were hurt by a ransomware attack, up from 64%

64% 2020

77% 2021

When faced with a ransomware attack, 62% of companies paid the ransom, yet 30% of them failed to recover their data.

98%

of companies have been the target of an email-related phishing attempt.

Australia saw a higher than average INCREASE across all email-related attacks:

- 59% - misuse of their brand via spoofed email
- 58% - email-related phishing
- 50% - business email compromise
- Half - internal threats or data leaks
- 51% - spoofed web domains/sites

49% are making use of some combination of artificial intelligence and machine learning. Yet 1 in 10 have no plans to use it.

Respondents said the main benefits of implementing AI and ML include:

65% Increased accuracy in terms of threat detection

65% Reduced human error within cybersecurity team

57% Threat prevention

On average, 14% of IT budgets are allocated for cyber resilience.

Australians said 18% should be allocated.

93%

of respondents say their cyber resilience has been impaired by insufficient funding:

52% - lack of investment in cybersecurity training for existing staff

51% - missing out on improvements to existing cybersecurity solutions

Among Microsoft 365 email users, 80% experienced an outage during the past year and 33% were severely impacted.

Only 23% of companies provide cyber awareness training to their employees on an ongoing basis, but 85% offer it at least once a quarter.

99%

of companies either have a system to monitor and protect against email-borne threats or are actively planning to roll one out.

95% of companies either have a cyber resilience strategy or are actively planning to put one in place.

The goal posts for true cyber resilience have moved with only 34% saying they currently have a strategy in place, compared to 51% in 2021.

100%

of companies are either using or plan to use a brand protection service this year.

To counter brand spoofing, 90% of companies are making use of DMARC or plan to do so over the next 12 months.

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