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The evolving role of CISOs:
Leading and delivering digital identity programs

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A global university   Western Australia | Dubai | Malaysia | Mauritius | Singapore

- A CISOs role today

- How we think about Digital Identity

- Program context

- Program partner approach

- Program journey

- Program outcomes

- Key takeaways

- What's next

AGENDA

How we think about Digital Identity

Digital Identity: *a capability consisting of people, process and technology all working together to provide access to and governance of access to our IT systems as well as fine grained control of highly privileged access. This is achieved by using a combination of information that is unique to everyone such as username and password, biometrics and key personal questions.*
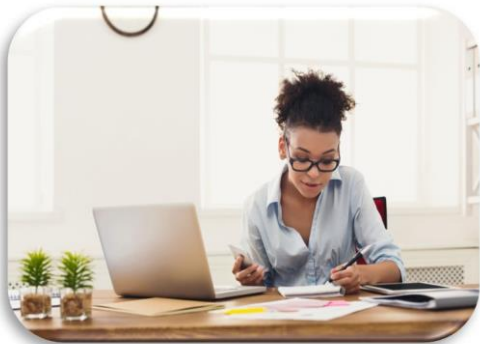
Productive

Reduced Risk

Customers Satisfied

Data Clarity

Program - Context

Digital trust

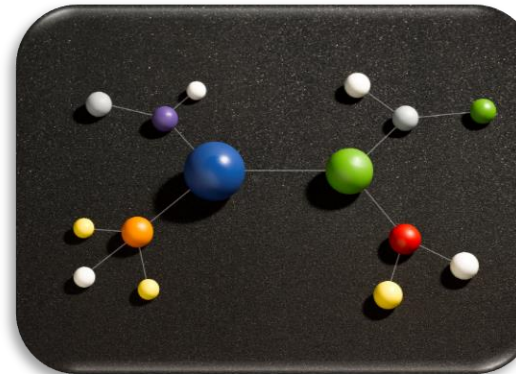Security and privacy

Compliance and legislation

Increased risk to reputation

Legacy debt /
Out of support

System fragility

Duplication of workflows

Lack of identity knowledge

Program – Approach

Design & Planning	4m	Insight
MFA	6m	
Consolidating Directories	9m	Insight
Migrating to cloud services	14m	PingIdentity / AKKODIS
Next phase business case	4m	
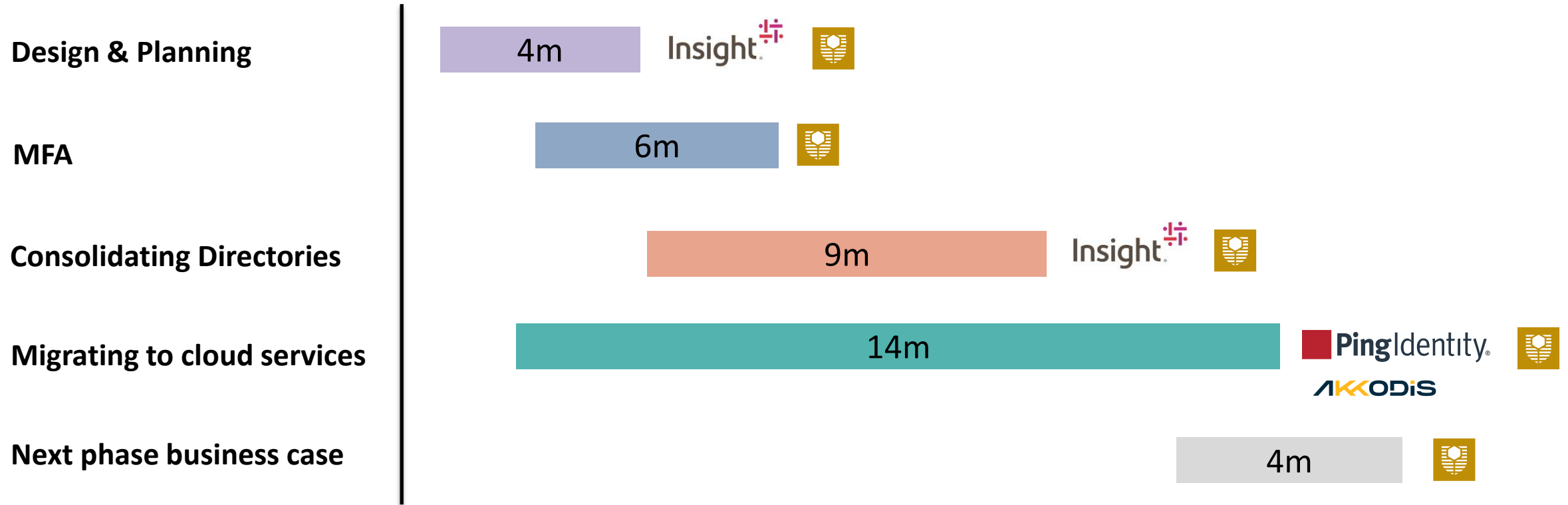
Program – Partner Approach

The Mutual Opportunity

Leverage Experience

Accelerate Delivery

Enhance Quality

All One-Team

Clear escalation process

You must drive

Make decisions quickly

Program – What we found

We need to go to our staff

Communication

Understanding engagement

No Curtin decision model

Complexity of environment

Number of 'new' systems

Misalignment to best practise

Criticality of SMEs to success

Program – Outcomes

Completed under budget

Mitigated cyber ALE by 36%

Partners accelerated delivery

Strong program control

Reduced IT technical debt
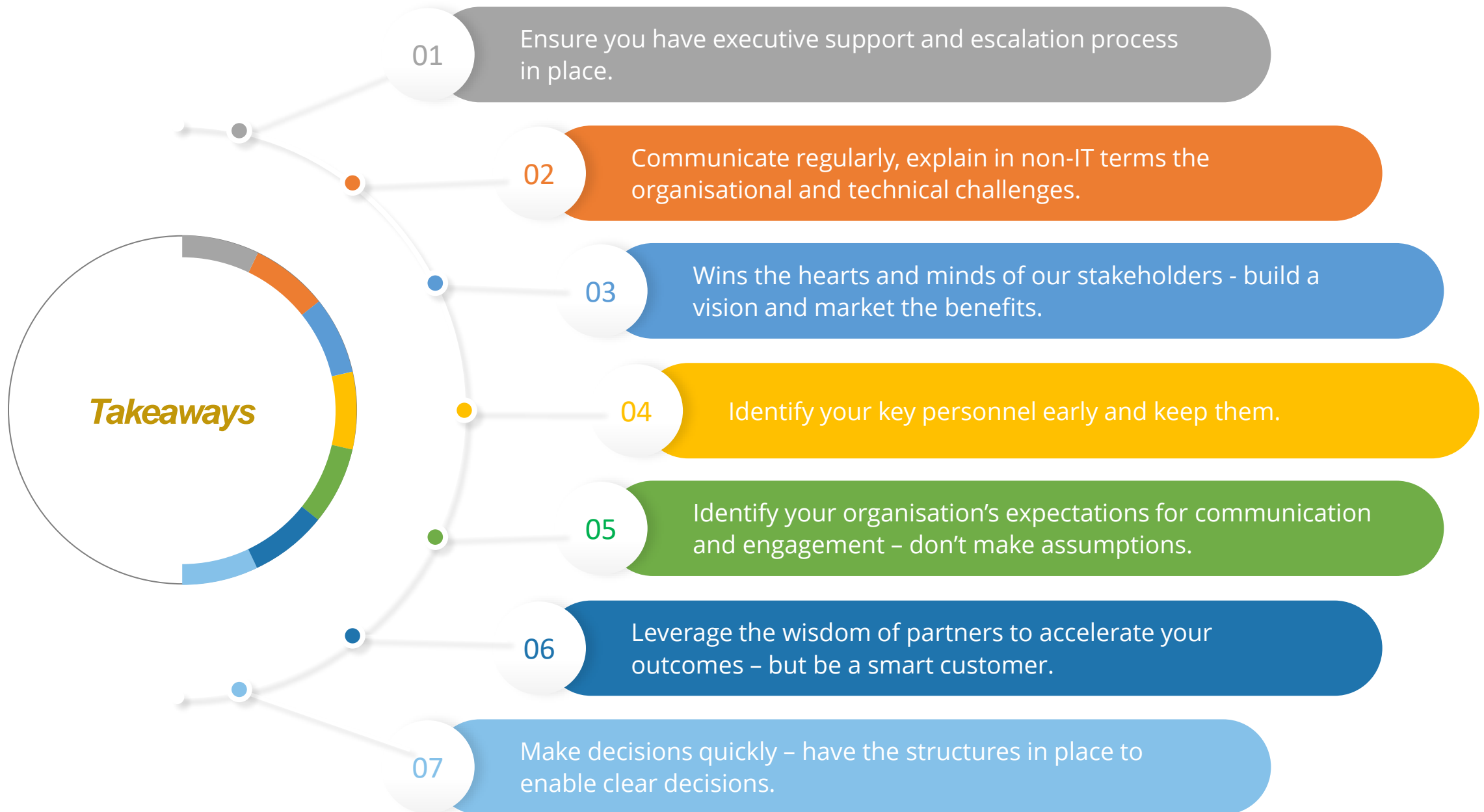
Improved cyber posture

Reduced collaboration barriers

Built procurement
co-design model

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Takeaways

01 Ensure you have executive support and escalation process in place.

02 Communicate regularly, explain in non-IT terms the organisational and technical challenges.

03 Wins the hearts and minds of our stakeholders - build a vision and market the benefits.

04 Identify your key personnel early and keep them.

05 Identify your organisation's expectations for communication and engagement – don't make assumptions.

06 Leverage the wisdom of partners to accelerate your outcomes – but be a smart customer.

07 Make decisions quickly – have the structures in place to enable clear decisions.

THANK YOU

LET'S TALK!

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