

Driving Digital and Data Transformation in UK Government

Jenny Brooker, Chief Data Architect February 2024





Six missions to transform for a digital future

MISSION 1:

Transformed public services that achieve the right outcomes

MISSION 2:

GOV.UK
One Login
for
government

MISSION 3:

Better data to power decision making MISSION 4:

Efficient, secure and sustainable technology MISSION 5:

Digital skills at scale

MISSION 6:

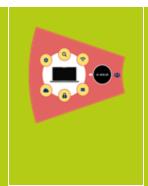
A system that unlocks digital transform-ation















Data is... a cure-all

... to be feared

... an enabler



The public sector data landscape is changing



Increase in the volume of data



Shift in understanding and awareness of the importance of data



Major investment in data strategy, skills, and infrastructure

Seize the Al Moment



Building the Foundations

- Where do we need to invest in our data capability?
- Do we have access to the right data?
- Are we using data ethically and responsibly?
- Are we treating our data as an asset?
- Do we have the right skills?



Where do we need to invest in our data capability?

Data Maturity Assessment

- DMA launched March 2023
- Support large-scale transformation of data capability
- Departments to complete a targeted assessment within the first year



Effective data maturity management delivers wide benefit and is critical to achieving organisational objectives

Innovative

Do things we couldn't do before

Adaptive

Deliver better services, policy, functions; respond to change

Optimise

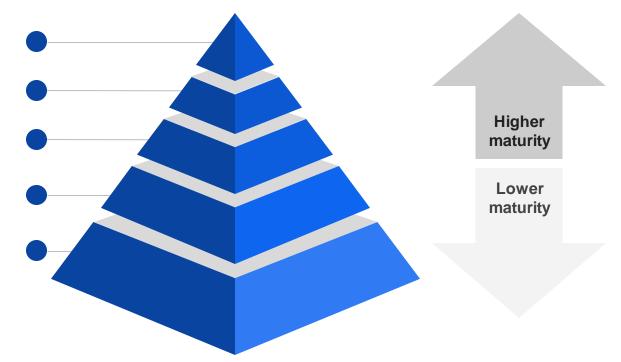
Make the best use of resources; works for users

Manage

Deliver compliance and keep risks under control

Remediate

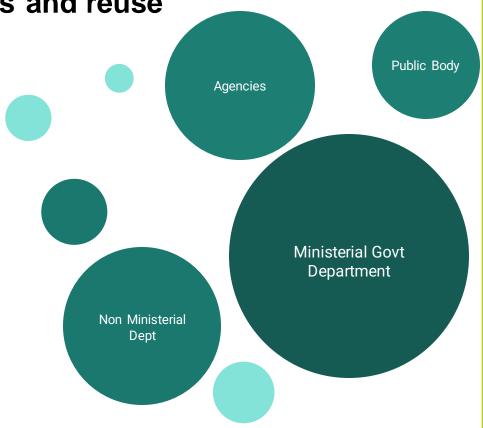
Respond to danger; basic compliance; fix unacceptable risks



Do we have access to the right data?

The problems with data access and reuse

- In 18% of cases data took over 6 months to find.
- To arrange a data share, government officials take on average 4-6 months of negotiations. In some cases these last for over 18 months.]
- Government services are duplicating data capture.



The Vision

To provide a front door to discover, access and share government data in a legal, ethical and trusted way.



Data Marketplace

Discover



Find and assess data to meet the aims of a project or service.

Share



Make agreeing and managing data shares easier, faster and compliant Deliver



Create interoperable and reusable data services

Guide



Access support, guidance, standards and documentation for data use and sharing

Departmental Data Catalogues Departmental APIs

Integrated Data Service

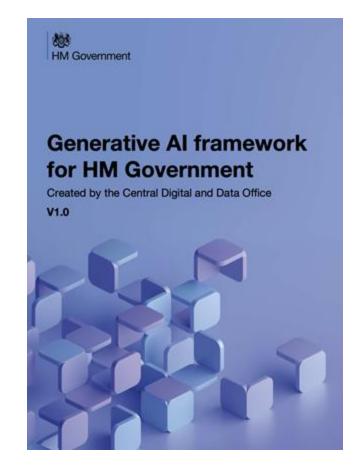
Industry Specific Data Marketplaces

- -

Are we using data ethically and responsibly?

Using Gen AI Ethically and Responsibly

- Ten principles that explain what you should and should not do when using generative AI in government organisations.
- A straightforward explanation of what generative
 Al is and what it can and can't do
- Explanations of how to use generative Al ethically, securely and responsibly
- Technical explanations of how to build and use generative AI solutions



Generative Al Framework is built on 10 core principles



You know what Generative AI is and what its limitations are.



You use Generative Al lawfully, ethically and responsibly.



You know how to keep Generative AI tools secure.



You have meaningful human control at the right stage.



You understand how to manage the full Generative Al life cycle.



You use the right tool for the job.



You are open and collaborative.



You work with commercial colleagues from the start.



You have the skills and expertise needed to build and use Generative Al.



You use Generative AI in line with these principles and your organisation's policies.



Enabling departments to use GenAl confidently and responsibly, where it matters most.



Characteristics of Well Managed Data

- Has an owner
- Maintained over time and improved
- The right governance around it
- Increases in user value

★ Data Ownership Model for essential data assets

★ Metadata Standards

★ Data Quality Framework

Do we have the right skills?

Developing the skills for change

Creating roles and career paths for data specialists

The DDaT Capability Framework sets out single cross gov definitions of key roles including:

1.Data Analysts
2.Data Scientists
3.New Data Ethicist and
Data Governance
Manager and a
refreshed Data Architect
role

Upskilling - senior roles

By 2025 all Senior Civil Servants will be upskilled on the DDaT Essentials, and will have the opportunity to undertake learning from the Digital Excellence Programme.

Upskilling - everyone

In September all Civil Servants will have the opportunity to spend time developing skills and understanding related to data, as part of the 'One Big Thing' initiative.

Data Connect is a community led conference.

CS Data Challenge has launched..

Al foundational skills

All civil servants now have access to: Al training to cover the basics of **what Al is** and how it will affect them through the Digital Excellence programme; training on Generative Al; and we have started work to identify future skills and learning requirements.

Seize the Al Moment





Jenny Brooker, Chief Data Architect, Central Digital Data Office

jenny.brooker@digital.cabinet-office.gov.uk