servian_

A little bit about us

Servian was founded in 2008 and is regarded as on of Australia's most trusted consultancies and IT advisors. Data, Cloud, and DevOps is our heritage and has always been at the core of everything we do at Servian. Our mission is to enable our clients by enhancing their capability to deliver meaningful services to their customers, using modern technologies and methodologies driven by data and analytics.

Our experience in delivering solutions across many different platforms and industries strengthens our ability to provide the right solution to solve our client pain-points.



The Servian consultant

At the core of Servian's continued success are its Consultants.

Servian consultants engage with the business to give expert advice, solve problems and deliver Data, Analytics, Digital, Al, Customer, Cloud and DevOps, and Security solutions, by drawing on years of experience across diverse projects, industries and technologies. Good technologists matter and we hire some of the best and brightest minds through a rigorous vetting process that is based on IQ, passion and problem solving skills. Our consultants use their extensive set of skills and expertise to provide optimum assistance to help benefit your business.

Our offerings



Advisory - imagine it

Our advisory practice provides industry leading insights and oversights to your business initiatives with extensive experience and expertise across all domains.



Consulting - make it happen

We hire some of the industry's brightest minds who are passionate about working with data to solve business problems. Servian consulting will ensure that your initiative is a success.



Managed Services - maximise return

Our Managed Services solutions provide an accountable full range of services to ensure your data is working for your business

550+ Consultants across 11 locations

- · Data Engineers, Analysts and Scientists
- DevOps & Automation Engineers
- Application Developers & Software Engineers
- Cloud Engineers
- Cyber Security Engineers & Specialists
- Delivery Leads, Scrum Masters, Coaches
- AWS Solution Architect
- AWS Developer
- AWS SysOps Engineer
- AWS Big Data Specialists
- GCP Cloud Architect
- GCP Data Engineer
- GCP Security Engineer
- CNCF Kubernetes (CKA & CKADa)
- SABSA
- Certified Information Systems Security Professional (CISSP)
- Certified Information Security Manager (CISM)
- Microsoft Certified Solution Expert
- Azure Solution Architect
- Azure Data Engineer
- Azure Al Engineer
- Azure Security Engineer
- Azure Al Engineer
- SnowPro Core

Some key partners that we deal with

Whilst Technology Solution Agnostic, we work with a number of highly recognised Technology Providers.











Amazon Web I Services Advanced Consulting

Microsoft Azure d Multi-Gold Partner Google Cloud Premier Partner HashiCorp Professional Services Partner Snowflake Partner



Servian Service Domains



Data + analytics

Servian helps organisations use Data to deliver business outcomes and build competitive advantage. Our Data service domain focuses on building both traditional and emerging data platforms using industry leading technologies. Our services include:

- Enterprise Data warehousing
- Hadoop Data platform
- Data Migration & Integration
- Data Governance
- Data Quality
- Data Reconciliation
- Master Data Management
- Traditional BI and Data visualization



Digital

Our Digital service domain is dedicated at helping organisations leverage their digital assets to deliver personalised experiences to their customers. We help our customers use digital as a disruptive force to enable new customer experiences, new product features and optimize digital channels to maximum

Our services include:

- Digital Strategy
- Digital Delivery Team building, Coaching e.g Agile, Lean Scrum, SAFe, NWOW
- Rapid Experimentation
- Rapid application development Web, Mobile and Portal
- **UX** Design
- Web personalization
- Web analytics auditing and reporting
- Digital platform design and build Front End, Back End, Full Stack and Web personalization



Cloud & DevOps

We partner with leading cloud vendors including Google Cloud, Amazon Web Services, and Microsoft Azure. Partnering with all providers allows Servian to offer customised, tailored cloud offerings with the best cloud configuration available on the market.

Our services include:

- AWS, Google Cloud, and Azure Solution Architecture
- Data Centre and Application Migration
- DevOps & CI/CD Uplift
- Cloud Foundation
- Application Re-architecture for Integration with Cloud Native Services
- Servian Academy
- DevOps, Cloud, and Agile Compass
- Hashicorp Vault, Terraform, Consul deployment, integration, and training



Artificial intelligence

Artificial Intelligence is fueled by the combination of data, advanced analytics and cognitive services. Our digital capability together with our applied machine learning and deep learning experience produces synergy to your innovation success. Our services include:

- Voice User Interface
- Bot as a Service
- **Enterprise NLP**
- Mobile Vision
- Edge Vision
- **Custom Vision**
- Data Science Discovery
- Operational Machine Intelligence



Customer engagement

Our Customer service domain is aimed at helping our clients build personalised, targeted conversations with their customers to enable new customer acquisition, cross-sell, upsell and retention initiatives. We partner with industry leading vendors to provide complete turn key marketing automation solutions to enhance ROI on marketing initiatives.

Our services include:

- Customer Intelligence: Analytics and Insights
- Marketing Automation & Optimisation
- Campaign Design, Development and Management Services
- Next Best Action & Decisioning
- Marketing Performance Reporting
- Digital Tracking & Personalisation



Cyber security

At Servian, we want to shake things up in the security world. Our goal is for our security work to be hands on and at the absolute forefront of technology. As such, all of our security team spend at least 30% of time each year working in dedicated, non-security, delivery roles.

Our services include:

- Penetration Testing
- Security Architecture Services
- DevSecOPs
- Code Review and Training
- Audit
- Managed Services